

# Warren M. Murphy

*Manager, Actor, Director, Creator*

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## SKILLS

- **Interpersonal skills:** Customer service, team player, coach
- **Management skills:** Adhere to deadlines, event planning, delegate tasks, practice camaraderie, payroll
- **Professional skills:** Quick learner, self-starter, open to feedback, time management
- **Performing arts:** Blocking, set design, lighting, costumes, stage managing

## EDUCATION

May 2016

**Bachelor of Science in Economics**

Minor: Theater

University of Maryland  
College Park, MD

## MANAGEMENT

The Escape Game Austin, Operations Manager

Mar. 2016-Present (Austin, TX)

- Supervise, hire, schedule, and coach 30+ part-time Game Masters
- Manage event logistics, collaborative problem-solving
- Support positive team culture
- Model workplace flexibility and adaptability
- Solicited Google Reviews for 150+ Escape Games from 700+ guests weekly; earned 574 reviews (115% of six-month target) with 4.9-star average; increased overall review quantity by 57% and monthly review quantity by 390% compared to first 34 months

Resident Assistant, University of Maryland

Aug. 2012-May 2015 (College Park, MD)

- Supervised and managed 40 freshmen male residents as peer RA
- Communicated with Resident Director and eight team members about responding promptly to emergency situations
- Presented to 100 prospective students per semester
- Provided high-level customer service to address parent concerns, promoted campus culture university-wide events

## EVENT PLANNING

The Escape Game Austin, Assistant Manager

Sep. 2015-Mar. 2016 (Austin, TX)

- Designed custom Treasure Hunt route with 20 walkable stops, \$2,000 total cash prizes, 5,000+ registered participants
- Coordinated with 15 staff members across two locations
- Secured five local business partners to host treasure hunt sites
- Distributed 2,000+ promotional cards for marketing in local area
- Oversaw consolation prize package for \$1,000 of promotional deals
- Tailored customizable Group Package for 22 attendees in six-week planning period; generated \$500+ in revenue
- Simultaneously managed three Escape Games at once

Director, *West Side Story*, University of Maryland

Sep. 2015-May. 2016 (College Park, MD)

- Created personal portfolio as actor, set constructor, board member, and director; expertise in casting, improvisation, and voice acting
- Assembled crew of five technicians and cast of four actors; collaborated with Stage Manager to build rehearsal schedule
- Scheduled five-week rehearsal plan including blocking direction, scene review, character work, fight choreography, tech implementation
- Designed lighting plot with professional Technical Director; managed 15 volunteers for striking set, running lighting equipment, and organizing backstage area for 40+ props